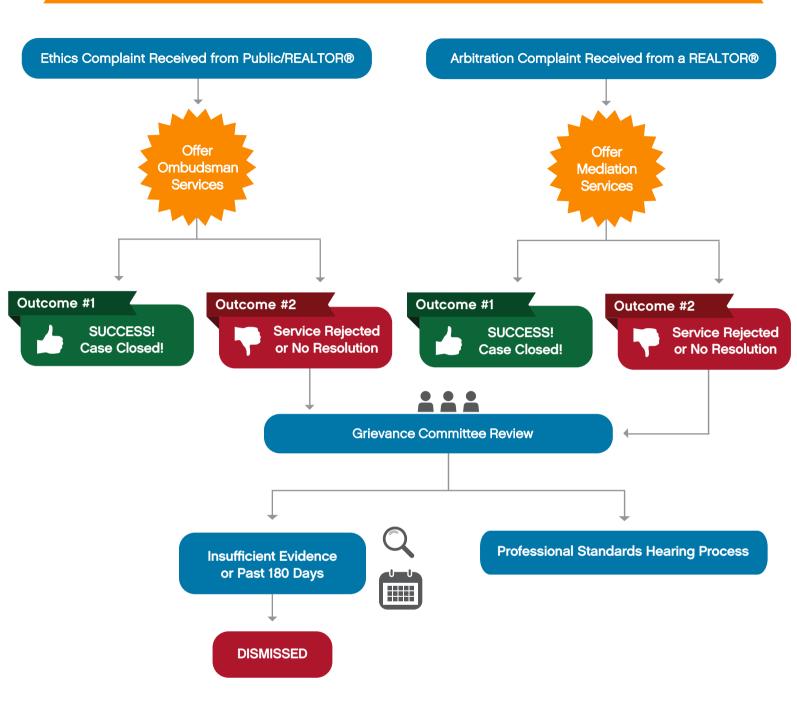
## HOW PROFESSIONAL STANDARDS COMPLAINTS FLOW



To file a complaint, contact Michele McCaskill at (704) 940-3150.

